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Swansea Council

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Councillor Susan Jones
Convener, Adult Services Scrutiny Panel

(Sent by email)

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Please ask for: Councillor Louise Gibbard

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Our Ref: LG/JG

Your Ref:

Date: 21 August 2024

Dear Councillor Jones,

**Re: Convener's letter to Cabinet Member Louise Gibbard - Adult Services Panel 9
July 2024**

Thank you for your letter sent on 1 August 2024, following the Panel on 9 July 2024 to receive feedback on the Care Inspectorate Wales Inspection of Adult Services and to discuss the Performance Monitoring report for April 2024.

Please find the following responses to your questions below:

- **CIW Inspection Report of Adult Services to be circulated to the panel.**

Please find attached the published CIW report, it is also available on CIW's website:
<https://www.careinspectorate.wales/sites/default/files/2024-07/240711-swanea-pe-i-report-en.pdf>

A briefing on the published report and action plan will be brought to the September meeting.

- **Percentage figures for Assessments and Reviews completed to be provided to the Panel and Trends to be included in future Performance Monitoring reports.**

The number of Assessments completed are now included in the Adult Services Performance reports. In the 12 months to the end of July 2024, 1917 Assessments were completed and 1371 Re-assessments. A re-assessment can be due to a change in circumstances or where someone requests a re-assessment rather than a Care and Support Plan Review.

Reviews of Care and Support Plans for those with care and support needs are due every 12 months and the same with reviews of Support Plans for Carers. These percentages and numbers completed are now included in the Adult Services Performance report. At the end of July 2024, there were 2443 (72%) people with an in-date Care and Support Plan and 966 (28%) who were overdue a review. There were 175 (68%) Carers with a Support Plan in-date and 81 (32%) overdue a review of their



plan. The number of people with a Mental Health Assessment in the 12 months to end of July 2024 was 1058. Those with an in-date Care and Treatment Plan (Mental Health Measure) was 952 (91%) with 91 (9%) overdue a review of their plan.

- **Information on issues with transition from CAMHS (Child and Adolescent Mental Health Services) to Adult Mental Health Services.**

Adult Mental Health and Learning Disability services meet monthly with Child and Family services to consider children with complex needs and their transition and need for services in adulthood. This process has improved the joint working between the services. An issue of concern appears to be that Adult Mental Health services only consider young people at the age of 17 years and 9 months. For young people with very complex conditions transitioning from Child and Adolescent Mental Health Services this does not always allow sufficient time to assess and plan for their needs as adults. We continue to discuss with Health Board colleagues as part of the implementation of the regional Mental Health Strategy Action Plan.

- **Number of Deprivation of Liberty Safeguard referrals made from afar to be provided.**

We do not collect the data on the number of DoLS referrals made from afar, but we do have records of the number of people with DoLS in out-of-county placements 233 (2023/24 data), of these 21 placements were in England and 212 in other Welsh counties. 78 of those with DoLS in out-of-county placements are 'unbefriended'. Someone can be unbefriended when they have no one to represent their views during the best interest process, for example when they are not living close to or do not have any family members who are able to visit on a regular basis or are able to take on the role of a Relevant Person's Representative.

If any person, who requires the protection of Deprivation of Liberty Safeguards (DoLS), does not have anyone who can take on the role of a Relevant Person's Representative, if they live in Swansea or afar, the DoLS Team will chose a paid Relevant Person's Representative (RPR) to ensure that the person is supported. The paid RPR is there to represent the person's interests, in respect of the DoLS authorisation, for the time the DoLS is in place and within this time will visit the person every 4 to 6 weeks. During 2023/24 of 1175 DoLS authorisations, 258 (22%) had a paid PRP.

The role of the RPR is:

- To maintain contact with the person being deprived of their liberty.
- To represent and support that person in all matters relating to the DoLS, including, if appropriate, requesting a review, using an organisation's complaints procedure on the person's behalf or making an application to the Court of Protection.
- To provide support that is independent of the relevant person's commissioners of care and service providers.
- If when an application is made for a DoLS (from within Swansea or afar) it states, the person isn't visited by family or friends then we prioritise their case as high priority. These cases are allocated with a few weeks of the application to ensure the person is visited as soon as possible and gets the support of a Section 39A Independent Mental Capacity Advocate (IMCA) during the DoLS assessment process, and the support of a paid RPR once the DoLS has been authorised.

I hope this information is helpful, please let me know if there is anything further I can assist with.

Yours sincerely



Y Cynghorydd / Councillor Louise Gibbard

Aelod y Cabinet dros y Gwasanaethau Gofal

Cabinet Member for Care Services

Aelod y Cyngor sy'n Hyrwyddo Menywod, Hawliau Dynol a Diogelu

Council Member Champion for Women, Human Rights and Safeguarding