

## Appendix 3 – Co-production

### **Young Voices project:-**

Young Voices aims to provide a mechanism for SWP to proactively engage and seek feedback from young people between the ages of 11 and 25 about issues relating to policing, crime and community safety.

We want to encourage and empower young people to:

- Have their voice heard and express their views
- Share their personal knowledge, awareness and experience of community issues.
- Speak directly with the Police and Crime Commissioner and his team, Police Officers, Senior Police Leaders and other organisations.
- Share their ideas and suggestions with us.
- Work with us in developing creative and positive solutions for young people.

### **South Wales Listens**

South Wales Listens gives people the opportunity to tell your local neighbourhood police team about the issues that matter most to you, as well as taking part in surveys that will enable us to better understand concerns in your community.

Through South Wales Listens members of the general public are invited to sign up and tell us what concerns you have in your local community. SWP will also let you know about local engagement events, crime prevention advice, and occasionally about significant policing activity in your area.

South Wales Listens is all about enabling the general public to send messages directly to your local PCSO and Neighbourhood Policing team. SWP will listen to what you have to say and then we will share with you the actions we have taken to address your concerns.

**Engagement and consultation portal** – Police record consultations and engagement they have with the local community and there is a process of evaluation, outcome and how messaging updates were communicated back.

### **Operation Dunlin – an example of co-production in action**

- Asset mapping in Blaenymaes undertaken in partnership due to ASB.
- Identification of concern for the community.
- Local working group set up with key individuals from local community, Police, Safer Swansea, Pobl, Swansea Kicks – group chaired by community.
- These partners formed the core stakeholders in the area and as time went on more people came on board or others took more of back seat.
- Op Perception was completed with multi agency approach which included Ward Councillors, neighbourhood policing, local authority officers and Pobl housing officers. We had a successful return with a high number of completed surveys. Showing if that you go to the community and ask, they will respond. The survey confirmed what was good about BYM - feelings of community and neighbourhood.
- There was public multi-agency consultation to discuss Op Perception results. Or in simple terms, a public meeting that was chaired by Cllr. Erika Kirchner. If advertised as “police” meeting or even the old PACT meetings, the community wouldn’t have attended. By utilising partners including police and advertising it as a public meeting, attendance was much greater than anticipated.
- The aim to demonstrate to the local community that services including the police are dedicated to hearing their concerns.
- Weekly Kicks event which is now sustainable and plans afoot to develop MUGA.

### **VAWDASV**

Victim's /Survivors were consulted throughout the development of the new VAWDASV Strategy 23-26 and were integral to process. We have worked closely with the Co-production Centre over the last quarter and will be continuing to work together to develop a 'Language Toolkit'.