



To:
Councillor Mark Child
Cabinet Member for Care, Health and
Ageing Well

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Date 03 March 2020
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Summary: This is a letter from the Adult Services Scrutiny Performance Panel to the Cabinet Member for Care, Health and Ageing Well following the meeting of the Panel on 17 February 2020. It covers West Glamorgan Transformation Programme.

Dear Cllr Child

The Panel met on 17 February to receive an update on the West Glamorgan Transformation Programme and to discuss the budget proposals for Adult Services. We would like to thank you, Dave Howes, Alex Williams and Kelly Gillings for attending to present the items and answer the Panel's questions. We appreciate your engagement and input.

We are writing to you to reflect on what we learnt from the discussion, share the views of the Panel, and, where necessary, raise any issues or recommendations for your consideration and response. The main issues discussed are summarised below:

West Glamorgan Transformation Programme

Kelly Gillings, Programme Director attended to update the Panel on the key work streams of the three Transformation Boards, including case studies from across the Programme.

Page 10 - Regional 'hospital 2 home' (recovery) service – We heard that experience suggests the new approach is starting to make a difference but you are waiting for evidence to support this. We queried if data had been analysed of the people found not suitable for this service. We were informed that the West Glamorgan Partnership will need to have this information. The Panel would like to see it once available. We felt the

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advantages of this service to Health are clear and we heard the advantage for the Council is that people can be assessed from home rather than an acute setting and this will save money for the Council by ensuring that people are assessed at the right time and appropriate long-term arrangements are put in which are commensurate with needs.

Page 38 – ‘Hospital 2 Home’ Recovery – We noted that at present the funding is not sustainable. We heard it partly relies on the transformation fund which is time limited. You told us that the intention is to create a system that is financially viable, but it is not about doing it cheaply, it is about doing it well in a different way so it is contributing to sustainability and delivering the best outcomes for those leaving hospital. We heard the ‘Hospital 2 Home’ Service was operational in all areas from December 2019/January 2020 and that overall indications are good that the new model is working. We will want to keep an eye on delayed transfers of care in the Performance Monitoring item at Panel meetings.

Page 17 – CYP Planning Group – We noted that P-CAMHS was non-compliant in October. We would like information on what the target is and how it is being missed, and also information on transition.

We were informed that the Partnership is addressing how people are referred and there is now an officer in place in Swansea and Port Talbot.

Page 28 – We informed you that there was a similar project in Gorseinon recently (Life Time Homes), and that this was a good scheme and would be a good case study for the Partnership to look at.

Page 31 – Social Value Forum – We heard that there is no clear definition from Welsh Government about what this means.

We queried how in terms of the case studies provided, the multi-agency approach has added value. We were informed you are better able to tailor a package to an individual's environment and do it more readily and save money along the way.

We also discussed the draft budget proposals for Adult Services. Our views and recommendations along with the views and recommendations of the other panels were raised at Cabinet on 20 February 2020 and have been included in a letter from the Service Improvement and Finance Panel to the Leader for response.

Your Response

We hope you find this letter useful and informative. We would welcome your comments on any of the issues raised. We do not require a formal written response on this occasion but please provide the following:

- Analysis of data for people found not suitable for ‘Hospital 2 Home’ Recovery Service, when available.
- P-CAMHS - information on what the target is and how it is being missed, and also information on transition.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Peter Black', with a stylized, cursive script.

PETER BLACK
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