

Cllr Peter Black
Convener, Adult Services Scrutiny Panel

Please ask for: Councillor Mark Child
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Our Ref: MC/HS
Your Ref: ref
Date: 1 November 2019

BY EMAIL

Dear Cllr Black

Thank you for your letter of 21 October 2019 passing on a question from a parent carer. Please see below details of the process, and attached a number of examples of it being carried out.

1. The reviews involve...

The Outcome Focused Assessor is a qualified Social Worker, who visits the scheme an individual is residing and looks at a number of sources of evidence to carry out the review. The review is usually conducted on everyone living in the property, at the same time to gain an understanding of all needs and staffing requirements. Night staff is also reviewed by using the Just Checking system, which is implemented a few weeks before the Social Worker visits, to ensure there is enough evidence available to make an informed decision on any changes.

2. The outcome of this work is...

The outcome focused assessment reassess an individual's needs and recognises outcomes based on the progression model and further identifies areas where independence can be developed. The process is outcome focused and ensures that the individual has every opportunity to meet their full potential. The overall cost of the placement is reviewed to ensure it is competitive and provides value for money.

3. The effect for individuals reviewed is...

The effect will be different for each individual, however everyone has outcomes identified to enable progression. These are then monitored to ensure providers are delivering what was identified. Attached are three case studies showing the impact on individuals.


Cont'd.....

4. Individuals and parents are involved in the following ways...

With regards to the outcome focused assessments in particular, whilst the individual is involved as much as practically possible, parent/carers are not routinely contacted. It will be on a case by case basis, however if parents wish to have further information about the work and the review, they are more than welcome to get in touch with the assessor. The care manager retains statutory responsibility, and all recommendations for changes are agreed by the care manager before implementation.

I'm sure you will pass this information on, along with the invitation to contact Social Services directly if the individual has any more they wish to know.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Mark Child', written in a cursive style.

Councillor Mark Child
CABINET MEMBER FOR CARE, HEALTH & AGEING WELL