

Councillor Chris Holley
Convener, Service Improvement and
Finance Scrutiny Performance Panel

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(VIA EMAIL)

Please ask for: Councillor David Hopkins
Direct Line: 01792 63 6141
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Our Ref: DH/JG
Your Ref:
Date: 23 February 2023

Dear Councillor Holley,

**Re: Scrutiny Letter to Cabinet Member for Corporate Services and Performance
dated 2 Feb (Service Improvement and Finance - 17 Jan)**

Thank you for your letter dated 2nd February 2023.

In response to your query on the indicator relating to the amount of benefits raised through securing rights and entitlements by the Welfare Rights Team and consideration of whether an indicator that indicates income maximisation, rather than income amount may be more suitable. I respond as follows:

Whilst income maximisation is an aspiration it is very hard to measure and capture as a sole measure and express as a figure. Income amount achieved is easily measured and therefore remains the preferred measure.

Yours sincerely



Y Cynghorydd David Hopkins / Councillor David Hopkins
Dirprwy Arweinydd / Aelod y Cabinet dros Wasanaethau a Pherfformiad
Corfforaethol
Deputy Leader / Cabinet Member for Corporate Services & Performance