



Report of the Cabinet Member for Wellbeing

Cabinet – 18 April 2024

Anti-Social Behaviour Scrutiny Inquiry Cabinet Member Response and Action Plan

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| Purpose: | To outline a response to the scrutiny recommendations and to present an action plan for agreement. |
| Policy Framework: | The Anti-Social Behaviour Crime and Policing Act 2014 - Public Spaces Protection Orders (PSPO's), Closure Orders, Community Protection Notices and Injunctions for ASB |
| Consultation: | Legal, Finance, Access to Services, Social Services, Education and Place Directorates |
| Recommendation(s): | It is recommended that: 1) The response as outlined in the report and related action plan be agreed. |
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1.0 Introduction

- 1.1 The Anti-Social Behaviour Scrutiny Inquiry report was submitted to Cabinet on the 21 December 2023 after the Anti-Social Behaviour Scrutiny Inquiry Panel completed a detailed inquiry and it link is included under **Background Papers**.
- 1.2 Having considered the contents of the scrutiny report, and specific recommendations made, advice to Cabinet on whether it should agree, or not agree, with each recommendation is detailed in this report.
- 1.3 Cabinet is also asked to consider, for each of the responses, any relevant policy commitments and any other relevant activity.

- 1.4 There is a wider piece of work that Cabinet and Corporate Management Team are undertaking alongside this, around establishing a Swansea Council Community Safety Forum that will facilitate the mapping of services and put in place governance and process which are aligned and complementary to the partnership landscape area of work.

2.0 Response to Scrutiny Recommendations

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| Recommendation 1 |
| Investigates options for appointing an independent chair for ASB Case Reviews and then put most appropriate option put in place. This should be done as a matter of urgency. |
| Relevant Policy Commitments: None |
| Action already being undertaken: This role is currently undertaken by the ASB co-ordinator so potential for conflict of interest. |
| New actions following from the recommendation: Reframe roles within the current ASB team to include support officers and an ASB Lead Officer role to accommodate this recommendation to ensure no conflict of interest. The ASB Lead Officer role will need the relevant knowledge, skills and understanding of the problem-solving approach to provide a consistent and competent service. Potentially a Councillor could be appointed as an Independent Chair of the ASB Case Review meetings. This would provide independence from the ASB process but would require the ASB Lead Officer to support the chair. Alternatively, there is a potential offer from an external charity to provide an Independent Chair however there may be a cost per application and no guarantee of availability which would have to be explored |
| Cabinet Member Comments: N/A |
| Recommendation is AGREED |
| Recommendation 2 |
| Continues to build upon and embed the five key ASB Home Office principles into the work of the Council. |
| Relevant Policy Commitments: None |
| Action already being undertaken: The principles are designed to be used by any agency/partner involved in tackling |

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| <p>ASB, for example, local authorities, Police and housing associations, and implementation of them will be viewed as good practice to support an effective multi-agency response to ASB.</p> |
| <p>New actions following from the recommendation:</p> <p>These new principles are due in April 2024 and these principles will need to be incorporated directly into our existing anti-social behaviour processes and procedures to reflect the guidance that has been endorsed by the Home Office Anti-social Behaviour Strategic Board.</p> <p>By adopting and embedding these principles it will support in delivering on some of the other recommendations around improving communication, media etc.</p> <p>To ensure that we effectively deliver on this there is a requirement to reframe roles within the ASB team to include support officers and an ASB Lead Officer role to accommodate.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 3</p> |
| <p>Looks at devolving the Community Protection Warning (CPW)/ Community Protection Notice (CPN) powers to Housing Associations, with consideration being given to their use by other partners</p> |
| <p>Relevant Policy Commitments:</p> <p>The Council shall commit to taking strong action against disruptive tenants</p> |
| <p>Action already being undertaken:</p> <p>This is not currently in place as the ASB officer does not have the resource (legal & finance) to use existing local authority powers and these are being undertaken by South Wales Police.</p> <p>Housing Service works collaboratively with partners in Safer Swansea and South Wales Police in respect of CPNs and CPWs</p> |
| <p>New actions following from the recommendation:</p> <p>Explore the benefits and implication of presenting a paper to Cabinet authorising Housing Associations to enable them carry out this function.</p> <p>ASB is dealt with through existing legislation, including the use of ASB injunctions/possessions proceedings and this will continue.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 4</p> |
| <p>Carries out a Council wide mapping exercise to establish and provide clarity in</p> |

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| <p>relation to ASB. It should include, but not be restricted to the governance, roles, resources, regulatory powers and other tools used (or available), use of the referral process and equity of services provided to the public</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>Housing have their own ASB team which supports tenants funded by the HRA.</p> <p>The ASB co-ordinator is responsible for all non-housing ASB issues and does work with Housing, along with environmental teams, South Wales Police (SWP), Housing associations, Mid and West Wales Fire and Rescue Service (MWWFRS) and Youth Justice Service (YJS) as a multi-agency approach to addressing ASB across Swansea.</p> <p>ASB process and policy document has been produced in first draft stage outlining our approach to ASB which will include appendices listing Partners and Services. This will be made accessible to the public by way of our media platforms along with our strategic partners.</p> |
| <p>New actions following from the recommendation:</p> <p>Establishment of a Swansea Council Community Safety Forum that will facilitate the mapping of services exercise and put in place governance and process. This will ensure the existing ASB resources are brought together in a coherent way to facilitate this recommendation. One of the key functions of the forum will be to facilitate and drive forward that mapping exercise as well as bring together cross council services that contribute to the community safety agenda.</p> <p>Links to recommendation 8 & 9</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 5</p> |
| <p>Looks into providing resources to do more targeted work with primary school aged children that includes ASB preventative matters</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>Evolve Youth Teams and the Contextual, Missing, Exploited and Trafficked (CMET) Teams work with schools in delivering targeted ASB intervention sessions where necessary and appropriate.</p> <p>SWP through their local Schools officers also provide inputs as part of the All-Wales</p> |

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| Curriculum. |
| <p>New actions following from the recommendation:</p> <p>CMET team recognise ASB can sometimes be an indicator of extra familial harm, as a result they work with young people of primary school age on a referral basis where there has been ASB linked to potential harm. This intervention is targeted towards those individuals and peer networks where there is a higher likelihood of harm.</p> <p>Following the Scrutiny Panel, YJS Practice Lead and Prevention Co-ordinator met with colleagues from Education to propose a pilot programme in six Local Authority Primary Schools.</p> <p>The aim of the programme will be to deliver targeted ASB sessions to Year 5 & 6 pupils that were interactive, informative and engaging. YJS are due to meet with Education to gather feedback on the pilot programme before looking to roll the programme out to Primary Schools across the Local Authority.</p> |
| Cabinet Member Comments: N/A |
| Recommendation is AGREED |
| Recommendation 6 |
| Widens the current membership of the Public Services Board and Safer Swansea Partnership to include local Housing Associations |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>The PSB already has it's agreed membership and the current governance arrangements allows for oversight of the work of Safer Swansea Partnership.</p> <p>The PSB would need to consider the benefits of extending the membership to include Housing Associations and current arrangements.</p> |
| <p>New actions following from the recommendation:</p> <p>This action will be covered as part of Recommendation 9</p> <p>It is planned for a full review of the current membership and purpose of the Safer Swansea Community Safety Partnership to ensure we are all clear on the function, the right people are around the table and that the governance arrangements of all the groups that feed into the Safer Swansea are fit for purpose, current and relevant.</p> <p>This will include extending the reach of the community safety partnership.</p> |
| Cabinet Member Comments: N/A |
| Recommendation is PARTIALLY AGREED |

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| Recommendation 7 |
| Investigates the potential of developing a partnership hub/office where services to ASB across organisations can be co-located |
| Relevant Policy Commitments: None |
| Action already being undertaken: ASB Coordinator and support officer work from Swansea Central Police station up to 3 days per week with SWP ASB officers, dependent on officers shift patterns. |
| New actions following from the recommendation: Explore the possibility of community safety (and cohesion officers) being co-located with colleagues from SWP, Health, Probation, MWWFRS, and other multi agency partnership services and identify suitable space. Link in with facilities team who are developing the town centre space Y Storfa It is important at this stage to highlight this recommendation in all conversations around the current and forthcoming developments in the city centre as space is at a premium both with us and our partners. |
| Cabinet Member Comments: N/A |
| Recommendation is AGREED |
| Recommendation 8 |
| Works with key partner organisations to improve the understanding of each other's roles in order to help provide clarity and consistency of approach to ASB for the service user and the public. This should include a map of the services and powers available across the partnership |
| Relevant Policy Commitments: None |
| Action already being undertaken: The ASB Coordinator currently works alongside equivalent partnership officers in SWP, MAWWFRS and the wider Council officers and is communicated to both perpetrators and victims of ASB when being dealt with. Operational CMET panel sits currently on a fortnightly basis, it's a multi-agency panel that works together to create safer spaces in our community, creating shared ownership of issues and an understanding of others roles. ASB process and policy document has been produced in first draft stage outlining our approach to ASB which will include appendices listing Partners and Services. This will be made accessible to the public by way of our media platforms along with our strategic partners. |

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| <p>New actions following from the recommendation:</p> <p>Links to recommendation 4</p> <p>Establishment of a Swansea Council Community Safety Forum that will facilitate this recommendation and put in place governance and process.</p> <p>This will deliver on this recommendation as part of its role and governance.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 9</p> |
| <p>Develops a Multi-Agency Strategic Forum where solutions to cross cutting themes and ways or working can be discussed</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>A small ASB core group was in place prior to COVID-19, however this has lapsed.</p> |
| <p>New actions following from the recommendation:</p> <p>ASB core group to be replaced with the establishment of a Swansea Council Community Safety Forum will facilitate the mapping of services exercise and put in place governance and process as per Recommendation 4</p> <p>Linking in Recommendation 8 & 9 into one - this would deliver on this recommendation as part of its role and governance</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 10</p> |
| <p>Ensures that good feedback mechanisms for the public are in place across the Council and that we use that feedback to improve the services we provide</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>Council public facing website contains information on ASB and community Safety.</p> <p>ASB Team currently carry out ad hoc victim satisfaction surveys as do SWP as part of the multi-agency approach.</p> <p>Housing Service provide feedback via a customer survey following case closure of ASB complaints.</p> |

Safer Swansea Partnership surveys are used for evidence gathering.

All are used to inform and influence the delivery of services.

New actions following from the recommendation:

Working with the ASB co-ordinator, Swansea University interns will support the development of new ways of hosting information and a feedback mechanism. This will link with Social Services Comms and Corporate Comms teams.

By increasing the resources of the ASB Team and including a Victim Officer, satisfaction surveys and provision of feedback on each and every case can be carried out as part of that wrap around ASB service provision.

Housing to develop a smarter web-based survey to operate along side telephone calling.

CMET team work within communities and one of the primary aims is to ensure we understand what matters to the people that live, work and play in the areas that we work in. We work collaboratively with young people and communities so feedback on community safety is regularly received. This can be fed into the holistic overview on ASB.

Recommendation 11 & 12 supports the delivery for this recommendation.

Cabinet Member Comments: N/A

Recommendation is **AGREED**

Recommendation 11

Considers and reviews accessibility to information about ASB in order to ensure ease of access.

- **Ensure key information is available in different languages, formats and in physical form.**
- **That we look to have information available in different locations in the Council across the partner public locations.**
- **Build on how we target information to suit those we are looking to reach i.e., young people.**
- **Review the Councils website content in relation to ASB with a view to expanding what is available.**

Relevant Policy Commitments:

None

Action already being undertaken:

YJS are currently working closely with the Local Authority to establish a webpage on the Local Authority's website containing information regarding the Youth Justice Service.

Once this has been completed, we are looking to establish a YJS website which will provide information to young people, their families and professionals regarding the support we provide as well as information regarding Anti-Social Behaviour. Our Speech and Language Therapist will be involved in this process to ensure all information is shared using appropriate language.

New actions following from the recommendation:

These are Council wide responsibilities not just particular to Youth Justice Service within Child & Family Services

Two new media & communication interns from Swansea University will join the community integration & partnership team in February until May to do 50hrs of work. Specific project could be developed to deliver the recommendation.

CMET team and Evolve Youth teams have a number of platforms in which we share information with children and young people in a way they find accessible. We can relay the information in a child friendly way.

recommendation 10 & 12 supports the delivery for this recommendation

Cabinet Member Comments: N/A

Recommendation is **AGREED**

Recommendation 12

Maximises the opportunities to raise awareness of ASB, in particular:

- **Publicise good news stories about work that is done by the Council.**
- **Communicate and raise awareness of young people's positive activities in the community.**
- **Look to influence and change the negative narrative and language used about young people in the media.**
- **Provide information and raise awareness of the ASB Case Review.**
- **Link up with the new Council's Community engagement office located at waterfront Museum.**

Relevant Policy Commitments:

None

Action already being undertaken:

There are many examples of promoting good news storied around ASB and how the council are addressing this, however they are done individually by service areas.

For example, Young People have created a number of videos through C & F services challenging language and negative narratives used about young people.

New actions following from the recommendation:

Through the establishment of an internal Swansea Council Community Safety Forum, good news stories will be collated, and a communication plan established to ensure a joined up approach to this area of work.

Two new media & communication interns from Swansea University will join the community integration & partnership team in February until May to do 50hrs of work. Specific project could be developed to deliver the recommendation.

CMET youth panel produced a language guide available to professionals outlining their experience of negative language. There is a video that supports this produced by the panel.

There is a new pilot team in 2 areas of Swansea starting in April 2024 and young people from these 2 areas will be part of young persons forums and will look to provide young people with a platform to have a voice.

The YJS recognise this is an area for improvement as lots of good work is being carried out by young people that is not being shared across the Local Authority nor with the General Public. YJS have formed a Youth Panel over the past few months as well as developing a Podcast called "The Experience" with Young People so that they can share their voice.

Recommendation 10 & 11 supports the delivery for this recommendation

Cabinet Member Comments: N/A

Recommendation is **AGREED**

Recommendation 13

Looks to further build upon the intergenerational work with young people and the older generation, do this in conjunction with the voluntary sector where appropriate.

Relevant Policy Commitments:

None

Action already being undertaken:

Intergenerational work has taken place in some areas of Swansea previously supported by Evolve Youth Service and the Partnership & Involvement Team

New actions following from the recommendation:

"Afternoon Teen" intergenerational sessions with Evolve running at various evolve hubs in February and March funded by the Loneliness & Isolation fund, potentially longer term there could be some good scope to look at more of these style of sessions. Ageing Well Engagement team are due to meet CMET later in February to discuss further intergenerational work.

As part of the Safer Homes project funded by the Youth Endowment fund which will be operation as a pilot in 2 areas for 12 months between April 2023 – April 2024 we aim to integrate communities by introducing intergenerational workshops and

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| <p>sessions bringing together generations to explore similarities and differences and work through community problems together.</p> <p>YJS Practice Lead has met with the Ageing Well Partnership to develop voluntary opportunities for our young people to work alongside the older generation on community projects.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 14</p> |
| <p>Asks the Safer Swansea Partnership to investigate how to improve levels of reporting of incidents of ASB including asking South Wales Police to consider its response times in relation to the 101 non-emergency telephone line and to simplify the online reporting form.</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>‘See it, report it’ booklets have been produced and delivered to Council buildings, PCSOs have helped deliver them to libraries, hubs and home addresses too. This is encouraging members of the public to report ASB and other incidents providing contact numbers, email addresses and QR codes</p> |
| <p>New actions following from the recommendation:</p> <p>Raise the question at Safer Swansea relating to 101 and response times but we cannot influence change to SWP policies and process – 101 is a national line & reporting tool.</p> <p>If recommendations 10, 11 & 12 are actioned this will support and help the reporting of ASB.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is NOT AGREED</p> |
| <p>Recommendation 15</p> |
| <p>Investigates the possibility of developing a multi-agency mediation resource</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>SWP ASB Officers and the Council ASB Coordinator are all qualified mediators and currently share this responsibility on a case-by-case process for private residents.</p> <p>Council Housing team currently outsource this service for tenants.</p> |

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| <p>New actions following from the recommendation:</p> <p>ASB Coordinator is in the process of discussions with representatives from RSL's to look at this. However, there will be a need to agree the potential of sharing costs and who and how administers this.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 16</p> |
| <p>Looks to counteract negative 'online world' impacts on children and young people by d) continuing to build on and share the expertise and information available.</p> <p>e) resource the Contextual Missing Exploited Trafficked Team training that will support schools with understanding and preventing extra familial harm.</p> <p>f) consider extending this training to Gower College and to others who regularly work with young people.</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>CMET team currently integrate language sessions into training they deliver to professionals to change the narrative around how young people are viewed in their communities.</p> |
| <p>New actions following from the recommendation:</p> <p>The language sessions can be expanded to all schools and outside networks such as volunteers that run online community neighbourhood fora etc. subject to the CMET team being adequately resourced.</p> <p>We aim to share the positive impact of the young people in Swansea to ensure that there is an opposing narrative to what is often portrayed.</p> <p>Challenging media sources when they are incorrect or damaging to individuals will continue through the correct channels.</p> <p>As part of the Pilot Programme the YJS has undertaken in Primary Schools delivering ASB sessions, part of the programme is dedicated to safe social media use and malicious communications.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 17</p> |
| <p>Looks to increase the number of Youth Workers in Swansea with the aim of every community across the City and County of Swansea having dedicated</p> |

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| Youth Worker Support |
| Relevant Policy Commitments: None |
| Action already being undertaken: A review of youth work in Swansea undertaken in 2022 resulted in the youth work model in Swansea evolving from a Youth Club offer to a blended approach which includes youth club, school-based work, detached work and targeted outreach. Core funding for youth work was increased and enabled us to increase staff hours from 9 to 15 per week and contracts from 39 to 52 weeks to ensure that youth work support was available during school holidays. The new contracts also enable youth workers to undertake sessions on weekends when young people have more free time. |
| New actions following from the recommendation: The need for any additional youth workers would need to be considered alongside the success and reach of the revised model of youth work undertaken in 2022 and would likely require an additional funding commitment from the local authority. |
| Cabinet Member Comments: N/A |
| Recommendation is NOT AGREED |
| Recommendation 18 |
| Work with Community Centres to encourage more use of facilities for/by young people and vulnerable groups. |
| Relevant Policy Commitments: None |
| Action already being undertaken: The Council has 40 community centres which are licenced to voluntary management committees to run them as a Community Building for the benefit of local residents. Cultural Services have a team of 3 FTE Development Officers who support the committees and whilst historically there were dedicated council run youth clubs within the buildings these no longer run. Development team report that there are currently; Total 38 amount of activities in 22 centres specifically for Young people (based on a group of youths carrying out an activity aged between 11- 18yrs) |
| New actions following from the recommendation: Subject to resources being available to deliver any additional activity Evolve Youth Services team reconnect with Development team to discuss timetable of current youth focus activity within community centres and explore opportunities to access facilities and build relationships with voluntary management committees/group leaders. |

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| Cabinet Member Comments: N/A |
| Recommendation is AGREED |
| Recommendation 19 |
| Looks into the potential of Housing Associations contributing to some of our environmental services like noise abatement and fly tipping in order to increase their levels of service provision. |
| Relevant Policy Commitments: None |
| Action already being undertaken: Fly tipping evidence gathering training provided for Housing Association staff and Enforcement Services offered. The pollution control team already respond to complaints from members of the public regarding statutory noise nuisance. RSLs have a responsibility as landlords which would not change. |
| New actions following from the recommendation: Subject to additional funding, enforcement services could be re-offered. Explore the potential to engage with RSLs around funding a liaison officer type of post within the Pollution Control Team |
| Cabinet Member Comments: N/A |
| Recommendation is AGREED |
| Recommendation 20 |
| Cabinet ensures more regular deep cleans of the City Centre particularly in and around the Quadrant Bus Station |
| Relevant Policy Commitments: None |
| Action already being undertaken: Daily sweeping, litter picking, and bin emptying, often twice a day. Jet washing the entrance very freq. More proactive with paving jet washing with new dual jetter, working closely with BID. Specific deep cleanse on approach to Christmas as well as targeted deep cleans based on requests. Litter bins and other street furniture jet washed on rolling programme Bus bays swept weekly |

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| <p>New actions following from the recommendation:</p> <p>Increased gum cleaning work in conjunction with BID (Business Improvement District)</p> <p>Increased use of mechanical scrubbing machine in city centre</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 21</p> |
| <p>Cabinet work with local businesses and the Business Improvement District (BID) with the aim of tidying up shop fronts and rubbish storage across the City Centre.</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>At a strategic level, Cabinet Members sit on the BID Board and the Council's CEO provides executive support. The City Centre Manager also meets with the BID CEO every 6 weeks to discuss city centre management issues and to coordinate activities.</p> <p>Senior managers from both the Place and People Directorates are members of the Swansea Against Business Crime Group.</p> <p>BID and local businesses are represented through various fora including monthly Evening and Night-time Economy (ENTE) meetings.</p> <p>Enforcement Team regularly work with BID on enforcement issues, with feedback provided.</p> <p>A guide for City Centre businesses regarding their commercial waste obligations has been produced by City Centre Manager in conjunction with BID. This is being updated to reflect emerging new legislation in Wales regarding workplace recycling.</p> <p>Trials for improved commercial waste storage have been undertaken by the Council and external funding has been provided to BID to for several 'green' corrals in the City Centre.</p> |
| <p>New actions following from the recommendation:</p> <p>Trials will be monitored and consider expansion of 'waste storage' trials if successful and funding becomes available</p> <p>Finalise draft business guide, issues and promote.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 22</p> |

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| <p>Cabinet carryout regular ‘walk throughs’ of the city centre and communities across Swansea to see the locations through the ‘eyes of the public’ and to identify issues of concern. This should be done in conjunction with appropriate officers and local ward members.</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>The aim of the Community Engagement transformation programme is to enhance the way we work with communities to improve how inclusive, resilient, and cohesive they can be through better collaboration, use of resources and ways of working. By achieving this aim, we can deliver better outcomes for the people and communities of Swansea as well as more effective service delivery and better partnership working.</p> <p>One of the projects is Working with Communities to respond to crises and opportunities, with the objective to improve processes and relationships with communities in relation to community responses to crises and opportunities</p> |
| <p>New actions following from the recommendation:</p> <p>Continue to progress the actions outlined in the Working with Communities to respond to crises and opportunities objective under the Enabling Communities Transformation Programme.</p> |
| <p>Cabinet Member Comments: N/A</p> |
| <p>Recommendation is AGREED</p> |
| <p>Recommendation 23</p> |
| <p>Develops and builds upon appropriate data collection processes in order to help plan future service provision and monitor effectiveness of strategies used. This monitoring process should be closely linked to the ASB Home Office 5 key principles (once they are formalised).</p> |
| <p>Relevant Policy Commitments:</p> <p>None</p> |
| <p>Action already being undertaken:</p> <p>Collated and managed through Niche and our own ASB excel database – expand to include the housing</p> |
| <p>New actions following from the recommendation:</p> <p>These new ASB Home Office 5 key principles are due in April 2024</p> <p>Through incorporating these principles directly and redrafting our existing anti-social behaviour processes and procedures to reflect the guidance that has been endorsed by the Home Office Anti-social Behaviour Strategic Board this will help us deliver a</p> |

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| robust data collection function. Work to improve and join up data collection from the Council and from the Police so we can better understand patterns and trends and intervene at an early stage to prevent escalation. |
| Cabinet Member Comments: N/A |
| Recommendation is AGREED |
| Recommendation 24 |
| Make representations to Police and Crime Commissioner’s Officer asking them to consider grant funding on a medium-term basis (i.e., 3 yearly). |
| Relevant Policy Commitments: None |
| Action already being undertaken: This has been raised with the PCC office on an annual basis for consideration, but the grant continues to be agreed annually at present. |
| New actions following from the recommendation: PCC elections in May 2024 so there may be further opportunities to explore a 3-year funding model and commitment with the new Commissioner |
| Cabinet Member Comments: N/A |
| Recommendation is AGREED |

2.1 An action plan for the agreed recommendations is attached as **Appendix A**.

3.0 Integrated Impact Implications

3.1 The Council is subject to the Equality Act (Public Sector Equality Duty and the socio-economic duty), the Well-being of Future Generations (Wales) Act 2015 and the Welsh Language (Wales) Measure, and must in the exercise of their functions, have due regard to the need to:

- Eliminate unlawful discrimination, harassment and victimisation and other conduct prohibited by the Acts.
- Advance equality of opportunity between people who share a protected characteristic and those who do not.
- Foster good relations between people who share a protected characteristic and those who do not.
- Deliver better outcomes for those people who experience socio-economic disadvantage
- Consider opportunities for people to use the Welsh language
- Treat the Welsh language no less favourably than English.

- Ensure that the needs of the present are met without compromising the ability of future generations to meet their own needs.

3.1.1 The Well-being of Future Generations (Wales) Act 2015 mandates that public bodies in Wales must carry out sustainable development. Sustainable development means the process of improving the economic, social, environmental and cultural well-being of Wales by taking action, in accordance with the sustainable development principle, aimed at achieving the 'well-being goals'.

3.1.2 Our Integrated Impact Assessment (IIA) process ensures we have paid due regard to the above. It also takes into account other key issues and priorities, such as poverty and social exclusion, community cohesion, carers, the United Nations Convention on the Rights of the Child (UNCRC) and Welsh language.

3.2 ASB has the potential to affect anyone and the ASB staged process is in place to support both perpetrators and victims.

The action plan is in response to the 24 recommendations which came from the Anti-Social Behaviour Scrutiny Inquiry Panel. Outcomes will be worked through with cross Directorate services and external Partners.

The report and action plan will support the WFG considerations and the five ways of working.

Some of the recommendations require potential additional funding so consideration will need to be given when agreeing the final action plan.

An improved corporate wide approach to dealing with ASB, better ways of communicating and reporting for the general public, improved support for victims and early intervention and prevention measures to reduce the level of ASB.

3.3 An IIA screening form can be found at **Appendix B** which outlined that a full IIA is not needed at this point. However, if the 24 recommendations are agreed by Cabinet the actions will need to be screened for relevance using our IIA process to check for any positive/negative impacts on protective groups.

This will be done by the appropriate department. If any potential detrimental issues are identified, these actions will need to be mitigated and/or concerns flagged to the relevant cabinet member.

4.0 Legal Implications

4.1 Whilst there are no immediate legal implications arising from this report any future change in ASB legislation and associated Powers will need to be taken into consideration.

5.0 Financial Implications

5.1 Any resultant future spending needs from the recommendations in this report will need be contained within existing Council budget provision and have full and due

regard to the budget principles set out in the Council's medium-term financial plan and the likely levels of future budgets.

Background Papers:

Original Scrutiny Report

[Issue details - Scrutiny Inquiry into Anti-Social Behaviour. - Swansea](#)

Appendices

Appendix A – Action Plan

Appendix B – IIA Screening

APPENDIX A

Scrutiny Inquiry into Anti-Social Behaviour Action Plan

| Recommendation | | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|----------------|--|--|--|-----------|-----------------------------------|
| 1. | Investigates options for appointing an independent chair for ASB Case Reviews and then put most appropriate option put in place. This should be done as a matter of urgency. | This role is currently undertaken by the ASB co-ordinator so potential for conflict of interest. | Remodel existing ASB resources to accommodate this recommendation. Create a new ASB Lead Officer who can chair the Case Reviews. Explore options around independent chairs, such as a Councillor or external partner | June 2024 | Jane Whitmore |
| 2. | Continues to build upon and embed the five key ASB Home Office principles into the work of the Council. | The principles are designed to be used by any agency/partner involved in tackling ASB, for example, local authorities, Police and housing associations, and implementation of them will be viewed as good practice to support an effective multi-agency response to ASB. | Incorporate these principles directly and redraft our existing anti-social behaviour processes and procedures to reflect the guidance that has been endorsed by the Home Office Anti-social Behaviour Strategic Board. | Sept 2024 | Jane Whitmore |
| 3. | Look at devolving the Community Protection Warning / Community Protection Notice powers to Housing Associations, with consideration being given to their use by other partners | This is not currently in place Housing works collaboratively with partners and SW police in respect of CPNs and CPWs | Explore benefits of a paper for agreement at Cabinet authorising Housing Associations to enable them carry out this function. ASB is dealt with through existing legislation, including the use of ASB injunctions/possession proceedings and this will continue in Housing | Dec 2024 | Jane Whitmore Carol Morgan |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|--|--|--|------------------|---------------------------------------|
| <p>4. Carries out a Council wide mapping exercise to establish and provide clarity in relation to ASB. It should include, but not be restricted to the governance, roles, resources, regulatory powers and other tools used (or available), use of the referral process and equity of services provided to the public.</p> <p>Action also links to recommendation 8 & 9</p> | | <p>Establishment of a Swansea Council Community Safety Forum that will facilitate the mapping of services exercise and put in place governance and process. This will ensure the existing ASB resources are brought together in a coherent way to facilitate this recommendation.</p> | <p>June 2024</p> | <p>Jane Whitmore</p> |
| <p>5. Looks into providing resources to do more targeted work with primary school aged children that includes ASB preventative matters</p> | <p>Following the Scrutiny Panel, YJS Practice Lead and Prevention Co-ordinator met with colleagues from Education to propose a pilot programme in six Local Authority Primary Schools. The aim of the programme was to deliver targeted ASB sessions to Year 5 & 6 pupils that were interactive, informative and engaging.</p> | <p>Evaluate the pilot programme before looking to roll the programme out to Primary Schools across the Local Authority.</p> | <p>Sept 24</p> | <p>Julie Davies Kate Phillips</p> |
| <p>6. Widens the current membership of the Public Services Board and Safer Swansea Partnership to include local Housing Associations</p> | <p>The PSB already has it's agreed membership and the current governance arrangements allows for oversight of the work of Safer Swansea Partnership.</p> | <p>Review of the current membership and purpose of the Safer Swansea Community Safety Partnership to ensure we are all clear on the function, the right people are around the table and that the governance arrangements of all the groups that feed into the CSP are fit for purpose, current and relevant.</p> | <p>July 24</p> | <p>Jane Whitmore</p> |

| Recommendation | | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|----------------|--|---|--|------------|----------------------------------|
| 7. | Investigates the potential of developing a partnership hub/office where services to ASB across organisations can be co-located | ASB Coordinator and support officer work from Swansea Central Police station up to 3 days per week with SWP ASB officers, dependent on officer's shift patterns. | Explore the possibility of community safety (and cohesion officers) being co-located with colleagues from SWP, Health, Probation, MWWFRS, and other multi agency partnership services – space to be identified. | March 2025 | Jane Whitmore Geoff Bacon |
| 8. | Works with key partner organisations to improve the understanding of each other's roles in order to help provide clarity and consistency of approach to ASB for the service user and the public. This should include a map of the services and powers available across the partnership Action also links to recommendation 4 & 9 | LA ASB Coordinator currently works alongside equivalent partnership officers in SWP, LA, MAWWFRS and is communicated to both perpetrators and victims of ASB when being dealt with. | Establishment of a Swansea Council Community Safety Forum that will facilitate the mapping of services exercise and put in place governance and process. This will ensure the existing ASB resources are brought together in a coherent way to facilitate this recommendation. | June 2024 | Jane Whitmore |
| 9. | Develops a Multi-Agency Strategic Forum where solutions to cross cutting themes and ways of working can be discussed Action also links to recommendation 4 & 8 | A small ASB core group was in place prior to the Pandemic. | Establishment of a Swansea Council Community Safety Forum that will facilitate the mapping of services exercise and put in place governance and process. This will ensure the existing ASB resources are brought together in a coherent way to facilitate this recommendation. | June 2024 | Jane Whitmore |
| 10. | Ensures that good feedback mechanisms for the public are in place across the Council and that we use that feedback to improve the services we provide | Council public facing website contains information on community safety and ASB | Remodel the ASB Team and including a Victim Officer satisfaction surveys and provision of feedback on each and every case can be carried out as part of that | Dec 2024 | Jane Whitmore |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|---|---|--|------------------|--|
| <p>Action also links to recommendation 11 & 12</p> | <p>In Housing Service, following case closure all ASB complaints are contacted to provide feedback via a customer survey. These are used to gather evidence and information to influence the delivery of services</p> | <p>wrap around ASB service provision.</p> <p>Public facing and internal information on ASB and community safety to be reviewed by 2 Swansea University media and communication interns</p> <p>Develop a smarter web-based snap survey to operate alongside telephone calling</p> | | <p>Sarah Lackenby</p> <p>Carol Morgan</p> |
| <p>11. Considers and reviews accessibility to information about ASB in order to ensure ease of access.</p> <ul style="list-style-type: none"> • Ensure key information is available in different languages, formats and in physical form. • That we look to have information available in different locations in the Council across the partner public locations. • Build on how we target information to suit those we are looking to reach i.e., young people. • Review the Councils website content in relation to ASB with a view to expanding what is available. <p>Action also links to recommendation 10 & 12</p> | <p>Public facing website contains information on community safety and ASB</p> | <p>Through the establishment of an internal Swansea Council Community Safety Forum, good news stories will be collated, and a communication plan established to ensure a joined up approach to this area of work.</p> | <p>Sept 2024</p> | <p>Jane Whitmore</p> <p>Sarah Lackenby</p> <p>Lee Wenham</p> |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|--|---|---|------------------|--|
| <p>12. Maximises the opportunities to raise awareness of ASB, in particular:</p> <ul style="list-style-type: none"> • Publicise good news stories about work that is done by the Council. • Communicate and raise awareness of young people's positive activities in the community. • Look to influence and change the negative narrative and language used about young people in the media. • Provide information and raise awareness of the ASB Case Review. • Link up with the new Council's Community engagement office located at waterfront Museum. <p>Action also links to recommendation 10 & 11</p> | <p>Public facing website contains information on community safety and ASB</p> | <p>Through the establishment of an internal Swansea Council Community Safety Forum, good news stories will be collated, and a communication plan established to ensure a joined up approach to this area of work.</p> | <p>Sept 2024</p> | <p>Jane Whitmore Sarah Lackenby Lee Wenham</p> |
| <p>13. Looks to further build upon the intergenerational work with young people and the older generation, do this in conjunction with the voluntary sector where appropriate.</p> | <p>Intergenerational work has taken place in one area of Swansea previously supported by Evolve universal youth service.</p> | <p>YJS Practice Lead and the Ageing Well Partnership to develop voluntary opportunities for our young people to work alongside the older generation on community projects.</p> | <p>June 2024</p> | <p>Julie Davies Jane Whitmore</p> |
| <p>14. Asks the Safer Swansea Partnership to investigate how to improve levels of reporting of incidents of ASB including asking</p> | <p>'See it, report it' booklets have been produced and delivered to Council buildings, PCSOs have helped deliver them to libraries,</p> | <p>'See it, report it' booklets to be made more accessible across our Council website and social media platforms</p> | <p>June 2024</p> | <p>Jane Whitmore</p> |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|--|--|--|-------------------|----------------------|
| <p>South Wales Police to consider its response times in relation to the 101 non-emergency telephone line and to simplify the online reporting form.</p> | <p>hubs and home addresses too. This is encouraging members of the public to report ASB and other incidents providing contact numbers, email addresses and QR codes</p> | <p>101 is a national line & reporting tool so will highlight the panel's recommendation in relation to 101 response times at Safer Swansea</p> | | |
| <p>15. Investigates the possibility of developing a multi-agency mediation resource</p> | <p>SWP ASB Officers and LA ASB Coordinator are all qualified mediators and currently share this responsibility on a case by case process for private residents. LA Housing currently outsource this service for tenants.</p> | <p>ASB Coordinator to open discussions with representatives from RSL's to investigate this and understand if there are any associated costs.</p> | <p>March 2025</p> | <p>Jane Whitmore</p> |
| <p>16. Looks to counteract negative 'online world' impacts on children and young people by d) continuing to build on and share the expertise and information available e) resource the Contextual Missing Exploited Trafficked Team training that will support schools with understanding and preventing extra familial harm. f) consider extending this training to Gower College and to others who regularly work with young people.</p> | <p>CMET team currently integrate language sessions into training they deliver to professionals to change the narrative around how young people are viewed in their communities.</p> | <p>Pending funding expand to all schools and outside networks such as volunteers that run online community neighbourhood fora. Challenging media sources when they are incorrect or damaging to individuals will continue through the correct channels.</p> | <p>March 2025</p> | <p>Julie Davies</p> |
| <p>17. Looks to increase the number of Youth Workers in Swansea with the aim of every community across the City and County of Swansea</p> | <p>A review of youth work in Swansea undertaken in 2022 resulted in the youth work model in Swansea evolving from a</p> | <p>The need for any additional youth workers would need to be considered alongside the success and reach of the revised model of</p> | <p>Mar 2025</p> | <p>Julie Davies</p> |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|--|---|---|-----------|------------------------------------|
| having dedicated Youth Worker Support | Youth Club offer to a blended approach which includes youth club, school based work, detached work and targeted outreach. Core funding for youth work was increased and enabled us to increase staff hours from 9 to 15 per week and contracts from 39 to 52 weeks to ensure that youth work support was available during school holidays. The new contracts also enable youth workers to undertake sessions on weekends when young people have more free time. | youth work undertaken in 2022. There will be an additional funding commitment from the local authority to implement this recommendation. | | |
| 18. Work with Community Centres to encourage more use of facilities for/by young people and vulnerable groups. | The Council has 40 community centres which are licenced to voluntary management committees to run them as a Community Building for the benefit of local residents. Cultural Services have a team of 3 FTE Development Officers who support the committees and whilst historically there were dedicated council run youth clubs within the buildings these no longer run. Development team report that there are currently; Total 38 amount of activities in 22 centres specifically for Young people (based on a group activity aged between 11- 18yrs) | Youth Services team to reconnect with Development Officers to discuss timetable of current youth focus activity within community centres and explore opportunities to access facilities and build relationships with voluntary management committees/group leaders. | Mar 2025 | Julie Davies Tracey McNulty |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer | |
|----------------|--|---|---|---------------------------------|---|
| 19. | Looks into the potential of Housing Associations contributing to some of our environmental services like noise abatement and fly tipping in order to increase their levels of service provision. | <p>Fly tipping evidence gathering training provided for Housing Association staff and Enforcement Services offered.</p> <p>The Pollution Control team already respond to complaints from members of the public regarding statutory noise nuisance. The RLSs have a responsibility as landlords which would not change.</p> | <p>Enforcement services could be re-offered, subject to additional funding availability.</p> <p>Explore the potential by engaging with RSLs to see if they would fund a liaison officer posts within the pollution control team</p> | <p>Mar 2025</p> <p>Mar 2025</p> | <p>Chris Howell</p> <p>Carol Morgan</p> |
| 20. | Cabinet ensures more regular deep cleans of the City Centre particularly in and around the Quadrant Bus Station | <p>Daily sweeping, litter picking, and bin emptying, often twice a day. Jet washing the entrance very freq.</p> <p>More proactive with paving jet washing with new dual jetter, working closely with BID.</p> <p>Specific deep cleanse on approach to Christmas as well as targeted deep cleans based on requests.</p> <p>Litter bins and other street furniture jet washed on rolling programme</p> <p>Bus bays swept weekly</p> | <p>Increased gum cleaning work in conjunction with BID, subject to additional funding availability.</p> <p>Increased use of mechanical scrubbing machine in city centre, subject to additional funding availability.</p> | Mar 2025 | Chris Howell |
| 21. | Cabinet work with local businesses and the Business Improvement District (BID) with the aim of tidying up shop fronts and rubbish storage across the City Centre. | At a strategic level, Cabinet Members sit on the BID Board and the Council's CEO provides executive support. The City Centre Manager also meets with | Trials will be monitored and consider expansion of 'waste storage' trials if successful and funding becomes available, subject to additional funding availability. | Mar 2025 | Chris Howell |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer | |
|----------------|---|---|---|---------------------|--------------------------------------|
| | <p>the BID CEO every 6 weeks to discuss city centre management issues and to coordinate activities.</p> <p>Senior managers from both the Place and People Directorates are members of the Swansea Against Business Crime Group. BID and local businesses are represented through various fora including monthly ENTE meetings.</p> <p>Enforcement Team regularly work with BID on enforcement issues, with feedback provided. A guide for City Centre businesses regarding their commercial waste obligations has been produced by CCM in conjunction with BID. This is being updated to reflect emerging new legislation in Wales regarding workplace recycling.</p> | <p>Finalise draft business guide, issues and promote.</p> | | | |
| 22. | <p>Cabinet carryout regular 'walk throughs' of the city centre and communities across Swansea to see the locations through the 'eyes of the public' and to identify issues of concern. This should be done in conjunction with appropriate officers and local ward members.</p> | <p>This objective sits with the Enabling Communities Transformation programme, to enhance the way we work with communities to improve how inclusive, resilient, and cohesive they can be through better collaboration, use of resources</p> | <p>Continue to progress the actions outlined in the Working with communities to respond to crises and opportunities objective under the Enabling Communities Transformation Programme.</p> <p>Ensure we strengthen the links between the Adult Transformation</p> | <p>July 2024</p> | <p>Amy Hawkins Jane Whitmore</p> |

| Recommendation | Action already being undertaken | New Action Proposed | Timescale | Responsible Officer |
|----------------|--|---|-----------|---------------------|
| | | and ways of working. By achieving this aim, we can deliver better outcomes for the people and communities of Swansea as well as more effective service delivery and better partnership working. | | |
| 23. | Develops and builds upon appropriate data collection processes in order to help plan future service provision and monitor effectiveness of strategies used. This monitoring process should be closely linked to the ASB Home Office 5 key principles (once they are formalised). | Collated and managed through Niche and our own ASB excel database – expand to include the housing one | Sept 2024 | Jane Whitmore |
| 24. | Make representations to Police and Crime Commissioner's Officer asking them to consider grant funding on a medium-term basis (i.e., 3 yearly). | This has been raised with the PCC office on an annual basis for consideration, but the grant continues to be agreed annually. | Dec 2024 | Jane Whitmore |

APPENDIX B

Please ensure that you refer to the Screening Form Guidance while completing this form.

Which service area and directorate are you from?

Service Area: Partnerships, Commissioning & Resources

Directorate: Social Services

Q1 (a) What are you screening for relevance?

- New and revised policies, practices or procedures
- Service review, re-organisation or service changes/reductions, which affect the wider community, service users and/or staff
- Efficiency or saving proposals
- Setting budget allocations for new financial year and strategic financial planning
- New project proposals affecting staff, communities or accessibility to the built environment, e.g., new construction work or adaptations to existing buildings, moving to on-line services, changing location
- Large Scale Public Events
- Local implementation of National Strategy/Plans/Legislation
- Strategic directive and intent, including those developed at Regional Partnership Boards and Public Services Board, which impact on a public bodies functions
- Medium to long term plans (for example, corporate plans, development plans, service delivery and improvement plans)
- Setting objectives (for example, well-being objectives, equality objectives, Welsh language strategy)
- Major procurement and commissioning decisions
- Decisions that affect the ability (including external partners) to offer Welsh language opportunities and services
- Other

(b) Please name and fully describe initiative here:

The Anti-Social Behaviour Scrutiny Inquiry report was submitted to Cabinet on the 21 December 2023 after the Anti-Social Behaviour Scrutiny Inquiry Panel completed a detailed inquiry.

This IIA is in respect of the Anti-Social Behaviour Scrutiny Inquiry Cabinet Member response and action plan for Cabinet meeting on 18th April 2024.

Q2 What is the potential impact on the following: the impacts below could be positive (+) or negative (-)

| Impact | High Impact | | Medium Impact | | Low Impact | | Needs further Investigation | No |
|-------------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|--------------------------|
| | + | - | + | - | + | - | | |
| Children/young people (0-18) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Older people (50+) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Any other age group | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Future Generations (yet to be born) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

| | | | | | |
|------------------------------|---|---|--|-------------------------------------|--------------------------|
| Disability | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Race (including refugees) | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Asylum seekers | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Gypsies & travellers | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Religion or (non-)belief | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Sex | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Sexual Orientation | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Gender reassignment | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Welsh Language | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Poverty/social exclusion | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Carers (inc. young carers) | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Community cohesion | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Marriage & civil partnership | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Pregnancy and maternity | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Human Rights | <input type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> <input type="checkbox"/> | <input checked="" type="checkbox"/> <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q3 What involvement has taken place/will you undertake e.g. engagement/consultation/co-productive approaches?

Please provide details below – either of your activities or your reasons for not undertaking involvement

The report and action plan are in response to the Anti-Social Behaviour Scrutiny Inquiry and the 24 recommendations. The scrutiny panel held a wide and broad consultation process. If the action plan is agreed there will be cross directorate and external partnership involvement in managing expectations and delivering outcomes that will affect the wider community and general public.

Q4 Have you considered the Well-being of Future Generations Act (Wales) 2015 in the development of this initiative:

- a) Overall does the initiative support our Corporate Plan’s Well-being Objectives when considered together?
Yes No
- b) Does the initiative consider maximising contribution to each of the seven national well-being goals?
Yes No
- c) Does the initiative apply each of the five ways of working?
Yes No
- d) Does the initiative meet the needs of the present without compromising the ability of future generations to meet their own needs?
Yes No

Q5 What is the potential risk of the initiative? (*Consider the following impacts – equality, socio-economic, environmental, cultural, legal, financial, political, media, public perception etc...*)

High risk

Medium risk

Low risk

Q6 Will this initiative have an impact (however minor) on any other Council service?

Yes

No

If yes, please provide details below

Education, Place, Social Services and Housing

Q7 Will this initiative result in any changes needed to the external or internal website?

Yes

No

If yes, please provide details below

Yes, recommendations 10, 11 & 12 of the Cabinet Member Response and Action Plan specifically identifies improving the way we communicate ASB and improving the content on the Council webpages and Staff Net

Q8 Does the initiative involve changes to the way you process the personal data of Council staff or service users, for example the purchase of new customer management software?

Yes

No

If your answer is yes, you should also screen the initiative for any implications regarding privacy and other GDPR rights and consider whether you need to amend your entry in the Council's Information Asset Register. Please use the following link to the online screening form for a Data Protection Impact Assessment

<https://staffnet.swansea.gov.uk/dpiascreeing>

For more about the Information Asset Register, please see

<https://staffnet.swansea.gov.uk/informationassetregister>

Q9 What is the cumulative impact of this proposal on people and/or communities when considering all the impacts identified within the screening and any other key decisions affecting similar groups/ service users made by the organisation?

(You may need to discuss this with your Service Head or Cabinet Member to consider more widely if this proposal will affect certain groups/ communities more adversely because of other decisions the organisation is making. For example, financial impact/poverty, withdrawal of multiple services and whether this is disadvantaging the same groups, e.g., disabled people, older people, single parents (who are mainly women), etc.)

If the 24 recommendations are agreed by Cabinet the outcomes and collective changes will need to be screened for relevance using our IIA process to check for any positive/negative impacts on protective groups. This will be done by the appropriate department. If any potential detrimental

issues are identified, these actions will need to be mitigated and/or concerns flagged to the relevant cabinet member.

Outcome of Screening

Q9 Please describe the outcome of your screening using the headings below:

- **Summary of impacts identified and mitigation needed (Q2)**
- **Summary of involvement (Q3)**
- **WFG considerations (Q4)**
- **Any risks identified (Q5)**
- **Cumulative impact (Q9)**

ASB has the potential to affect anyone and the ASB staged process is in place to support both perpetrators and victims.

The action plan is in response to the 24 recommendations which came from the Anti-Social Behaviour Scrutiny Inquiry Panel. Outcomes will be worked through with cross Directorate services and external Partners.

The report and action plan will support the WFG considerations and the five ways of working.

Some of the recommendations require potential additional funding so consideration will need to be given when agreeing the final action plan.

An improved corporate wide approach to dealing with ASB, better ways of communicating and reporting for the general public, improved support for victims and early intervention and prevention measures to reduce the level of ASB.

(NB: This summary paragraph should be used in the **'Integrated Assessment Implications'** section of corporate report)

Full IIA to be completed

Do not complete IIA – please ensure you have provided the relevant information above to support this outcome

NB: Please email this completed form to the Access to Services Team for agreement before obtaining approval from your Head of Service. Head of Service approval is only required via email.

| |
|---|
| Screening completed by: |
| Name: Paul Thomas |
| Job title: Community Integration & Partnership Manager |
| Date: 07.03.2024 |
| Approval by Head of Service: |
| Name: Jane Whitmore |
| Position: Strategic Lead Commissioner |
| Date: 13.03.24 |

Please return the completed form to accesstoservices@swansea.gov.uk
